

**PRESIDENT**  
George C. Tyros

**COUNCILLORS AT LARGE**  
Calvin D. Brooks  
Craig R. Cormier  
Brad E. Heglin  
Elizabeth J. Kazinskas  
Judy A. Mack

**CITY OF GARDNER**  
**MASSACHUSETTS 01440-2630**

OFFICE OF THE  
CITY COUNCIL



**WARD 1 COUNCILLOR**  
David Thibault-Muñoz

**WARD 2 COUNCILLOR**  
Dana M. Heath

**WARD 3 COUNCILLOR**  
Paul G. Tassone

**WARD 4 COUNCILLOR**  
Karen G. Hardern

**WARD 5 COUNCILLOR**  
Alek H. Dernalowicz, Esq.

February 13, 2026

**PUBLIC SERVICE COMMITTEE MEETING**

**Date:** Thursday, February 19, 2026  
**Time:** 8:15 a.m.  
**Location:** DPW Office 50 Manca Drive

*ANNOUNCEMENT - Any person may make a video or audio recording of an open session of a meeting, or may transmit the meeting through any medium, subject to reasonable requirements of the chair as to the number, placement and operation of equipment used so as not to interfere with the conduct of the meeting. Any person intending to make such recording shall notify the Chair forthwith. All Documents referenced or used during the meeting must be submitted in duplicate to the Clerk of the Committee, pursuant to the Open Meeting and Public Records Law. All documents shall become part of the official record of the meeting.*

**AGENDA**

- I. Review and Approval of Minutes dated January 30, 2026
- II. Gas Installation Request – 64 Central Street
- III. Water/Sewer Appeals
  - 38 Foster Court
  - 838 West Broadway
- IV. Pole Petition
  - 11754 – High Street – National Grid to Relocate 2 Jointly Owned Poles on High Street beginning at a point approximately 10’ feet south of the centerline of the intersection of High Street and Newton Street and continuing approximately 120’ feet in an east direction. Relocating P30 and P31 on High Street to alleviate clearance issues to new construction being built on Newton Street.
- V. Department Updates
  - Public Works/Sewer/Water – Dane Arnold, DPW Director
  - Survey/Engineering – Rob Oliva, City Engineer
  - Conservation Commission – Justin Enright, Conservation Agent
- VI. Councillor Requests
- VII. Adjournment

*NOTICE: The listing of Agenda items are those reasonably anticipated by the Chairman which may be discussed at the meeting. Not all items listed may in fact be discussed and other items not listed may also be brought up for discussion to the extent permitted by law.*

CITY COUNCIL OF GARDNER

*Judy Mack*

Councilor Judy Mack  
Chairman, Public Service Committee

## Chris Harty

---

**From:** Esmaili Garrido <esmailigarrido@gmail.com>  
**Sent:** Wednesday, February 11, 2026 5:22 PM  
**To:** Chris Harty  
**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Gas Installation Approval Request - 64 Central st

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Okay, thank you!

On Wed, Feb 11, 2026 at 3:46 PM Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Good afternoon Esmaili,

I spoke with the Director for you request to install gas at 64 Central Street. You need to just attend the meeting and present your request to the committee. No documents are necessary.

Thank you!

*Christine Harty*

Executive Coordinator

Department of Public Works

---

**From:** Esmaili Garrido <[esmailigarrido@gmail.com](mailto:esmailigarrido@gmail.com)>

**Sent:** Saturday, February 7, 2026 10:35 AM

**To:** Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>

**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Gas Installation Approval Request - 64 Central st

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

hi,

I believe I can be there.

What am I to present?

I don't really have any supporting documents or documents at all.

I simply request permission to have Gas installed in my house for next season.

Oil is becoming too expensive for me to sustain.

Thank you,

Esmaili G.

On Sat, Feb 7, 2026 at 8:04 AM Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Good morning Esmaili,

I am writing to inform you the PSC is scheduled to meet on Thursday, February 19, 2026, at 8:15 am. Please inform if you are able to be in attendance regarding your gas installation request at 64 Central Street.

Thank you

*Christine Harty*

Executive Coordinator

Department of Public Works

---

**From:** Esmaili Garrido <[esmailigarrido@gmail.com](mailto:esmailigarrido@gmail.com)>

**Sent:** Friday, January 30, 2026 8:25 AM

**To:** Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>

**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Gas Installation Approval Request - 64 Central st

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Thank you so much.

On Fri, Jan 30, 2026 at 8:16 AM Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Good morning Esmaili,

No worries. I will carry your appeal to the next PSC meeting. I will reach out and notify as soon as a date is set!

Thank you

Christine

Christine Harty

Gardner DPW

---

**From:** Esmaili Garrido <[esmailigarrido@gmail.com](mailto:esmailigarrido@gmail.com)>

**Sent:** Friday, January 30, 2026 8:12:48 AM

**To:** Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>

**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Gas Installation Approval Request - 64 Central st

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION: This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.**

---

Hi good morning,

I cannot make it to this appointment today. One of my cars broke down and I need to drop my son off to school. Can we reschedule?

Thank you and sorry for the inconvenience,

Esmaili G.

On Wed, Jan 21, 2026 at 2:25 PM Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Hi Esmaili,

The Chair to the Public Service Committee has agreed to have your request heard at our upcoming meeting, Friday, January 30, 2026, at 8:15 am, here at the DPW Office, [50 Manca Drive, Gardner MA](#).

Thank you

*Christine Harty*

Executive Coordinator

Department of Public Works

---

**From:** Esmaili Garrido <[esmailigarrido@gmail.com](mailto:esmailigarrido@gmail.com)>

---

**Sent:** Wednesday, January 21, 2026 1:23 PM

**To:** Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)>

**Cc:** Judy Mack <[jmack@gardner-ma.gov](mailto:jmack@gardner-ma.gov)>; Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>

**Subject:** [EXTERNAL] Re: [EXTERNAL] Gas Installation Approval Request - 64 Central st

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Okay,

Thank you,

Esmaili G

On Wed, Jan 21, 2026 at 1:16 PM Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)> wrote:

Hi Esmaili,

Since the road has been paved within 5 years, it requires the Public Service Committee to approve the excavation.

I have copied Judy, the Chair of the committee, on this email. If she approves, we can add you to the next meeting agenda that takes place on Friday, January 30<sup>th</sup> at 8:15 at the Department of Public Works.

If approved for the agenda, you will need to appear before the committee and give you appeal.

**Thank You,**

**Dane E. Arnold**

**Director of Public Works**

50 Manca Drive

Gardner, MA 01440

Phone: 978-630-8195

[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)

---

**From:** Esmaili Garrido <[esmailigarrido@gmail.com](mailto:esmailigarrido@gmail.com)>

**Sent:** Wednesday, January 21, 2026 10:45 AM

**To:** Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)>

**Subject:** [EXTERNAL] Gas Installation Approval Request - 64 Central st

**CAUTION: This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.**

**CAUTION: This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.**

---

I am writing to formally request approval for a new gas line installation at my property located at [64 Central st Gardner MA 01440](#).

I am currently looking to upgrade the heating system in my home to a more efficient gas furnace. Records indicate that the road surface is 4 years old; however, I understand the current requirement is a minimum of 5 years. Given the urgent need to improve my home's heating reliability and efficiency before the next season, I am requesting a special exception to proceed with the installation.

Please let me know if there are specific conditions or additional fees required to move forward with this project.

Thank you for your time and consideration.

Best regards,

Esmaili G.

508-510-2994

#### **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

**Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

**Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

**Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

**Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast

integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

2/13/26

38 Foster Court

- 3/26/25 New Kamstrup meter installed
- 4/15/25 Christopher from 38 Foster Court called to cancel leak appointment.
- 4/30/25 Foreman Mike Thompson determined there was a problem with the overflow level on the toilets.
- 7/28/25 High use card sent.
- 7/31/25 At appeal meeting, Christopher was advised to get a plumber and turn off water while away from property to determine if use was happening while he was away.
- 9/8/25 Leak appointment, meter was read.

Reads have determined that the meter is working correctly as we maintain getting current actual reads. Most recent reads have been.

- 12/2/25 2523 for 194 CF used in 85 days
- 12/5/25 2528 for 5 CF used in 3 days
- 12/8/25 2534 for 6 CF used in 3 days
- 12/16/25 2543 for 9 CF used in 8 days
- 12/18/25 2547 for 5 CF used in 8 days
- 1/14/26 2599 for 52 CF used in 28 days
- 1/23/26 2607 for 8 CF used in 12 days
- 1/29/26 2628 for 21 CF used in 6 days
- 2/11/26 2661 for 32 CF used in 14 days

For a total of 332 CF used in the last billing period for a duration of 71 days. Which supports proper meter function and your consumption is within normal range for a one person house hold with the schedule you previously mentioned to where you frequently travel for work.

UB Consumption History Report

Account # Service	Man Meter	Customer #	Name Cd	Read Date	By	Bill#	Parcel Curr Read	Usage Repl Usage	Location Billed Usage	Charge Amt Billed Amt	Status Days
00100420038			719617	MASIELLO, CHRISTOPHER PAUL			W220000900003		38 FOSTER COURT		CURRENT
100	1	KAM 55489775	A	12/02/2025		49938265	2,523	194	194	48.75 145.15	85
100	1	KAM 55489775	A	09/08/2025		49931693	2,329	1,977	1,977	128.51 321.11	97
100	1	KAM 55489775	A	06/03/2025		49925350	352	352	352	48.75 142.75	68
100	1	KAM 55489775		03/27/2025		49925350	108,685	0	0	48.75 142.75	1
100	1	KAM 55489775	A	03/26/2025		49918998	108,685	8,410	8,410	546.65 1,077.20	101
100	1	KAM 55489775	E	12/15/2024		49912638	100,275	675	675	48.75 153.88	91
100	1	KAM 55489775	W	09/15/2024		49906292	99,600	600	600	48.75 149.75	89
100	1	KAM 55489775	A	06/18/2024		49899938	99,000	600	600	48.75 146.75	95
100	1	KAM 55489775	A	03/15/2024		49893608	98,400	300	300	48.75 127.75	94
100	1	KAM 55489775	A	12/12/2023		49887243	98,100	1,200	1,200	78.00 197.00	96
100	1	KAM 55489775	A	09/07/2023		49880881	96,900	602	602	39.13 142.75	35

\*\* END OF REPORT - Generated by Brittany Ellis \*\*

**UB Customer Inquiry - Bills**

Account: 00100420038 Name: MASIELLO, CHRISTOPHER PAUL

Charge	Billed	Current	Past Due	Interest	Balance
Billed: 04/03/2025 Due: 05/05/2026 From: 12/15/2024 To: 03/26/2025 Late: 0					
100	546.65	546.65	.00	.00	546.65
200	462.55	462.55	.00	.00	462.55
700	68.00	68.00	.00	.00	68.00
Bill Total Balance:					1077.20
Billed: 12/31/2025 Due: 02/03/2026 From: 09/08/2025 To: 12/02/2025 Late: 10					
100	48.75	.00	48.75	.19	48.94
200	24.40	.00	24.40	.09	24.49
700	72.00	.00	72.00	.28	72.28
Bill Total Balance:					145.71
Billed: 10/01/2025 Due: 11/04/2025 From: 06/03/2025 To: 09/08/2025 Late: 101					
100	128.51	.00	127.86	4.95	132.81
200	120.60	.00	120.60	4.67	125.27
700	72.00	.00	72.00	2.79	74.79
Bill Total Balance:					332.87
Billed: 07/02/2025 Due: 08/04/2025 From: 03/27/2025 To: 06/03/2025 Late: 0					
100	48.75	.00	.00	.00	.00
200	22.00	.00	.00	.00	.00
700	72.00	.00	.00	.00	.00
Bill Total Balance:					.00
Billed: 01/08/2025 Due: 02/10/2025 From: 09/15/2024 To: 12/15/2024 Late: 0					
100	48.75	.00	.00	.00	.00
200	37.13	.00	.00	.00	.00
700	68.00	.00	.00	.00	.00
Bill Total Balance:					.00
Billed: 10/01/2024 Due: 11/04/2024 From: 06/18/2024 To: 09/15/2024 Late: 0					
100	48.75	.00	.00	.00	.00
200	33.00	.00	.00	.00	.00
700	68.00	.00	.00	.00	.00
Bill Total Balance:					.00
Billed: 07/02/2024 Due: 08/05/2024 From: 03/15/2024 To: 06/18/2024 Late: 0					
100	48.75	.00	.00	.00	.00
200	30.00	.00	.00	.00	.00
700	68.00	.00	.00	.00	.00
Bill Total Balance:					.00
Billed: 04/02/2024 Due: 05/02/2024 From: 12/12/2023 To: 03/15/2024 Late: 0					
100	48.75	.00	.00	.00	.00



← | 🔍 | A | U | C | B | F | P | R  
 Back | Search | Acct Fields | Utilities | Consumption | Adj Bill Header | Adj Bill Detail | Penalties | Rat-Commit

Account Customer Inquiry [GARDNER, MA] > Bill Inquiry: Single Bill View [GARDNER, MA] > UB Original Bill Inquiry [GARDNER, MA]

Bill header

Name	MASIELLO, CHRISTOPHER PAUL	Bill #	49938265
Location	38 FOSTER COURT	Bill date	12/31/2025
Account#	00100420038	Mail date	12/31/2025
	From 09/15/2025	To	12/15/2025

Detail

Charge	Read Date	Meter Number	R	Curr Read	Curr Usage	Billed usage	Charge Amt
100	12/02/2025	55489775	A	2523	194	194	48.75
200	12/02/2025				194	194	24.40
700							72.00

Projected penalties		Amounts	
		Total charges	145.15
If paid after due date	02/03/2026	Past due	1,397.66
Penalty amt/percent	.00	Interest due	12.97
Exclude charge code		Tax levy amt	.00
Total due after due date	1,555.78	Paid amount	.00
		Total due now	1,555.78

Period: Custom Start date: 1/1/2025 End date: 2/13/2026

A change to/from daylight saving time present in this view

Reading time	Volume 1	Consumption (V1)	Reading details
Meter: 55489775			
2/11/2026 1:58:24 PM	2661.03 ft3	32.41 ft3	
1/29/2025 8:42:21 AM	2628.62 ft3	20.81 ft3	
1/23/2026 8:34:16 AM	2607.81 ft3	8.20 ft3	
1/14/2026 1:21:24 PM	2599.61 ft3	51.87 ft3	
12/18/2025 1:17:50 PM	2547.74 ft3	4.63 ft3	
12/16/2025 9:20:49 AM	2543.11 ft3	8.32 ft3	
12/8/2025 11:43:03 AM	2534.79 ft3	6.24 ft3	
12/5/2025 10:07:13 AM	2528.55 ft3	4.99 ft3	
12/2/2025 11:11:54 AM	2523.56 ft3	31.88 ft3	
11/26/2025 10:53:32 AM	2491.68 ft3	2.77 ft3	
11/25/2025 9:31:52 AM	2488.91 ft3	1.98 ft3	
11/21/2025 8:17:18 AM	2486.93 ft3	147.19 ft3	
9/9/2025 11:14:14 AM	2339.74 ft3	10.46 ft3	
9/8/2025 8:33:12 AM	2329.28 ft3	0.00 ft3	
9/8/2025 8:31:53 AM	2329.28 ft3	337.31 ft3	
7/28/2025 10:33:24 AM	1991.97 ft3	1639.38 ft3	

Historical data (2/1/2026)

Currently active info codes

Volume 1 ..... 2661.03 ft3  
Acoustic noise ..... 11  
Hour counter ..... 13277 h

Logged volume 1 ..... 2631.83 ft3  
Logged min. media temp. .... 44 F  
Logged min. ambient temp. .... 63 F

Info codes active at reading time

Historical info codes

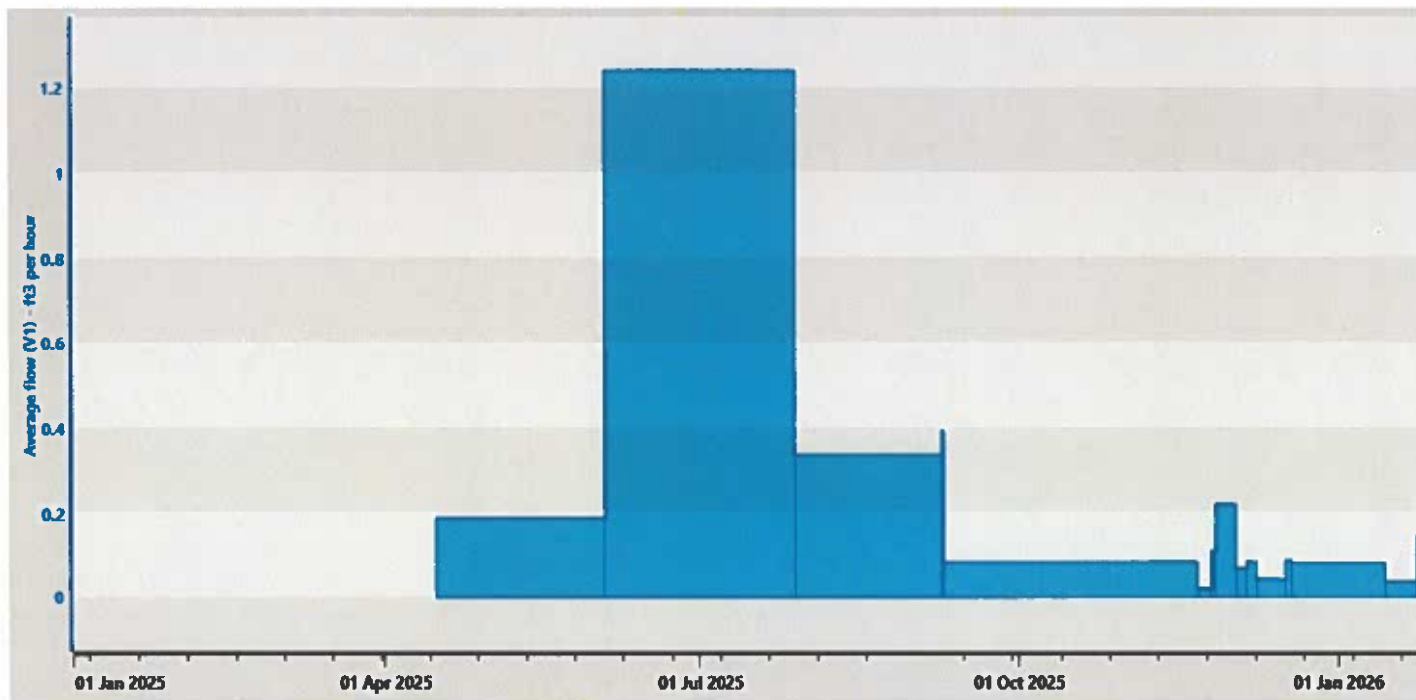
Mark as final reading

## Average flow (V1) report

Period: Wednesday, January 1, 2025 - Friday, February 13, 2026

Customer:  
38 Foster Court

Customer number: 00100420038  
Serial number: 55489775



### Average flow (V1):

Reading time	Average flow (V1) - ft3 per hour
2/11/2026 1:58:24 PM	0.102
1/29/2026 8:42:21 AM	0.144
1/23/2026 8:34:16 AM	0.039
1/14/2026 1:21:24 PM	0.080
12/18/2025 1:17:50 PM	0.089
12/16/2025 9:20:49 AM	0.044
12/8/2025 11:43:03 AM	0.085
12/5/2025 10:07:13 AM	0.070
12/2/2025 11:11:54 AM	0.221
11/26/2025 10:50:32 AM	0.109
11/25/2025 9:31:52 AM	0.020
11/21/2025 8:17:18 AM	0.084
9/9/2025 11:14:14 AM	0.392
9/8/2025 8:33:12 AM	0
9/8/2025 8:31:53 AM	0.335
7/28/2025 10:33:34 AM	1.243
6/3/2025 11:24:03 AM	0.189
4/15/2025 11:08:02 AM	0.469

## Chris Harty

---

**From:** Chris Harty  
**Sent:** Saturday, February 7, 2026 8:08 AM  
**To:** Chris Masiello  
**Subject:** RE: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL]  
Re: Public Service Committee Appeal - RE: 38 FOSTER COURT

Good morning Chris,

I am writing to inform you the PSC is scheduled to meet on Thursday, February 19, 2026, at 8:15 am. Please inform if you are able to be in attendance regarding your appeal regarding 38 Foster Court.

Thank you

*Christine Harty*

Executive Coordinator  
Department of Public Works

---

**From:** Chris Masiello <chris.masiello24@gmail.com>  
**Sent:** Tuesday, January 13, 2026 2:46 PM  
**To:** Chris Harty <charty@gardner-ma.gov>  
**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: Public Service Committee Appeal - RE: 38 FOSTER COURT

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Hi Chris,

I'm out of the country until the end of this month.

Chris

Sent from my iPhone

On Dec 12, 2025, at 11:58 AM, Chris Masiello <[chris.masiello24@gmail.com](mailto:chris.masiello24@gmail.com)> wrote:

Dear Chris,

My apologies, I just saw this email. Unfortunately, I started my new job and I was unable to attend this morning. Please let me know when the next one is or the steps to continue. I took the day off in November to attend the meeting that was canceled.

Sent from my iPhone

On Dec 5, 2025, at 8:19 AM, Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Good morning Chris,

The Public Service Committee has confirmed their next meeting will be this upcoming Friday, December 12<sup>th</sup> at 8:15 am. The meetings are held at the DPW office, 50 Manca Drive, Gardner, MA. I will add your appeal to the agenda. If you are unable to attend, please notify me at your earliest convenience.

Thank you

*Christine Harty*

Executive Coordinator

Department of Public Works

---

**From:** Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>  
**Sent:** Friday, November 14, 2025 10:30 AM  
**To:** Chris Masiello <[chris.masiello24@gmail.com](mailto:chris.masiello24@gmail.com)>  
**Subject:** Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: Public Service Committee Appeal - RE: 38 FOSTER COURT

Hi Chris, I will be sure the committee has this information. Thank you.

Christine Harty  
Gardner DPW

---

**From:** Chris Masiello <[chris.masiello24@gmail.com](mailto:chris.masiello24@gmail.com)>  
**Sent:** Friday, November 14, 2025 10:19:36 AM  
**To:** Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>  
**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: Public Service Committee Appeal - RE: 38 FOSTER COURT

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Thank you. Can you please make sure that the committee sees this from the plumber that came to the house hours after the city inspector? This shows the same findings as the second inspector that came into the home.

Sent from my iPhone

On Nov 14, 2025, at 10:10 AM, Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Good morning,

The previously scheduled tentative meeting for Tuesday, November 18 has been delayed. When a new date has been scheduled, I will reach out and notify.

Thank you  
Christine Harty  
Executive Coordinator  
City of Gardner DPW

Christine Harty  
Gardner DPW

---

**From:** Chris Masiello <[chris.masiello24@gmail.com](mailto:chris.masiello24@gmail.com)>  
**Sent:** Friday, October 24, 2025 1:32:00 PM  
**To:** Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>  
**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: Public Service Committee Appeal - RE: 38 FOSTER COURT

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Hi Chris,

Can you send me a copy of the water bill? So I can pay the 240 something dollar bill. I've been out of the state for quite a bit, so I know it's probably past due by now.

Chris  
Sent from my iPhone

On Oct 9, 2025, at 12:51 PM, Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Good afternoon,

I am writing to inform you the Public Service Committee has scheduled a tentative meeting **on Tuesday, November 18<sup>th</sup>** (previously scheduled for 11/14) **at 8:15 am, here at the DPW Office, 50 Manca Drive.** Should you wish to present your appeal to the committee I will add you to the agenda for that day. I look forward to hearing from you regarding your attendance for appeal.

Thank you,  
***Christine Harty***  
Executive Coordinator  
Department of Public Works

---

**From:** Chris Harty  
**Sent:** Tuesday, September 16, 2025 3:16 PM  
**To:** Chris Masiello <[chris.masiello24@gmail.com](mailto:chris.masiello24@gmail.com)>  
**Subject:** RE: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: Public Service Committee Appeal - RE: 38 FOSTER COURT

Hi Chris,

The committee was provided the current documents posted with the agenda on September 4<sup>th</sup>. All updated and current information up to the date of the next meeting dated 11/14 will be provided to the committee once the agenda is completed for the November meeting.

Thank you  
Christine

---

**From:** Chris Masiello <[chris.masiello24@gmail.com](mailto:chris.masiello24@gmail.com)>  
**Sent:** Tuesday, September 16, 2025 3:04 PM  
**To:** Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>  
**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: Public Service Committee Appeal - RE: 38 FOSTER COURT

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Did he committee get the information from the inspector?

Sent from my iPhone

On Sep 16, 2025, at 2:02 PM, Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Good afternoon Chris,

I apologize for the delay in getting back to you following the last PSC meeting. On September 9<sup>th</sup> we met and I informed the committee of your situation with the dates of the meeting. They agreed to hear your appeal at the November 2025 PSC meeting. That meeting will occur on Friday, November 14<sup>th</sup> at 8:15 am here at 50 Manca Drive, Gardner MA. This should provide you ample notice for arrangements to attend. Please confirm your attendance as soon as possible.

Thank you

*Christine Harty*  
Executive Coordinator  
Department of Public Works

---

**From:** Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>  
**Sent:** Saturday, September 6, 2025 6:45 PM  
**To:** Chris Masiello <[chris.masiello24@gmail.com](mailto:chris.masiello24@gmail.com)>  
**Subject:** Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: Public Service Committee Appeal

Chris I can arrange for you to attend in November. The second Tuesday that month is a holiday (Veterans Day). I will advise as soon as I know what the alternate date will be. We will see you Monday for the inspection. Have a great weekend!

Thank you  
Christine

Christine Harty  
Gardner DPW

---

**From:** Chris Masiello <[chris.masiello24@gmail.com](mailto:chris.masiello24@gmail.com)>  
**Sent:** Saturday, September 6, 2025 6:32:01 PM  
**To:** Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>  
**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: Public Service Committee Appeal

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

I will be working 7a-7:30pm on the 9th in New Haven. October 14th i will be out of the country. November i can make sure i am off.

Chris

Sent from my iPhone

On Sep 6, 2025, at 6:30 PM, Chris Harty  
<[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Ok perfect. We will inspect on Monday. My apologies, Marry was out Friday and I was unable to touch base with her. Can I assume you will attend the meeting on Tuesday September 9th at 8:30 am, 40 Manca Drive? If you have difficulty attending I can arrange you to attend the next meeting. We are now scheduling meetings every 2nd Tuesday of the month. The next would be October 14th.

Thank you  
Christine Harty

Christine Harty  
Gardner DPW

---

**From:** Chris Masiello <[chris.masiello24@gmail.com](mailto:chris.masiello24@gmail.com)>  
**Sent:** Saturday, September 6, 2025 6:17:18 PM  
**To:** Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>  
**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: Public Service Committee Appeal

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION: This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.**

---

Hi Chris,

Marry from your office scheduled an inspector to come out to my home on Monday the 8th to inspect the premises.

As stated from the email thread, I was a victim of identity theft and changed my number. I did email Dane regarding an appointment but did not hear back from him.

Also September 9th, I will be working 7a-7:30pm on New Haven. I am requesting to postpone my hearing until the next time the committee meets and your inspector can fully inspect my home.

Thank you,

Chris

Sent from my iPhone

On Sep 6, 2025, at 6:05 PM, Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Chris I realized I did not provide you the time of the meeting. It is scheduled for 8:30 am Tuesday September 9th. We did not hear back from you for an appointment this past Friday.

Thank you  
Christine Harty  
Gardner DPW

---

**From:** Chris Harty  
**Sent:** Thursday, September 4, 2025 1:07:17 PM  
**To:** Chris Masiello  
<[chris.masiello24@gmail.com](mailto:chris.masiello24@gmail.com)>  
**Subject:** RE: [EXTERNAL] Re: [EXTERNAL] Re:  
Public Service Committee Appeal

Good afternoon Chris,

On Thursday July 31<sup>st</sup> the Public Service Committee met with you regarding your water bill appeal. It was agreed the City would do a walk-thru inspection to further investigate if your property still had issue.

On August 4<sup>th</sup> the city attended a scheduled appointment at your location. They were unable to inspect, as no one was present to allow access.

I am writing to advise you of an upcoming meeting to be scheduled Tuesday, September 9<sup>th</sup> and offer you the opportunity to continue your appeal, should you wish to. If not, the committee will vote at that time to remove the prior appeal from the agenda.

Please advise should you wish to attend and proceed with the appeal.

Sincerely,  
***Christine Harty***  
Executive Coordinator  
Department of Public Works

---

**From:** Chris Masiello  
<[chris.masiello24@gmail.com](mailto:chris.masiello24@gmail.com)>  
**Sent:** Friday, July 25, 2025 5:01 PM  
**To:** Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>  
**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: Public  
Service Committee Appeal

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Ok, do I need to bring all the paperwork/proof that I sent to the city? This includes a plumber report, photos of the toilet after the dye test? Or does the city council have this from the DPW?

Sent from my iPhone

On Jul 25, 2025, at 4:35 PM,  
Chris  
Harty<[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Hi Chris. Would it work if I made sure you were the first appeal heard at 8am? I

can be sure the committee  
is aware you have a  
pending appt to attend.

Christine Harty  
Gardner DPW

---

**From:** Chris Masiello  
<[chris.masiello24@gmail.com](mailto:chris.masiello24@gmail.com)>  
**Sent:** Friday, July 25, 2025  
3:11:39 PM  
**To:** Chris Harty  
<[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>  
**Subject:** [EXTERNAL] Re: Public  
Service Committee Appeal

**CAUTION:** This email  
originated from a sender  
outside of the City of  
Gardner mail system. Do  
not click on links or open  
attachments unless you  
verify the sender and know  
the content is safe.

**CAUTION:** This email  
originated from a sender  
outside of the City of  
Gardner mail system. Do  
not click on links or  
open attachments  
unless you verify the  
sender and know the  
content is safe.

---

Hello,

I am free, but I do have a  
doctors appointment at  
9:25 in Westboro.

Sent from my iPhone

On Jul 25,  
2025, at  
2:43 PM,  
Chris Harty  
<[charty@gardner-  
ma.gov](mailto:charty@gardner-<br/>ma.gov)>  
wrote:

Good  
afternoon,

I am writing in  
regard to your  
request for  
appeal  
regarding the  
property 38  
Foster Court,  
Gardner MA.  
The Public  
Service  
Committee is  
preparing to  
meet on  
Thursday, July  
31<sup>st</sup> at 8:00 am  
here at the  
Gardner DPW

Admin  
building, 50  
Manca Drive.  
Please advise  
as soon as  
possible if you  
are able to  
attend this  
meeting.

Thank you!  
*Christine  
Harty*  
Executive  
Coordinator  
Department  
of Public  
Works

#### **Disclaimer**

The information  
contained in this  
communication  
from the sender  
is confidential. It  
is intended solely  
for use by the  
recipient and  
others authorized  
to receive it. If  
you are not the  
recipient, you are  
hereby notified  
that any  
disclosure,  
copying,  
distribution or  
taking action in  
relation of the  
contents of this  
information is

strictly prohibited  
and may be  
unlawful.

This email has  
been scanned for  
viruses and  
malware, and  
may have been  
automatically  
archived by  
Mimecast, a  
leader in email  
security and  
cyber resilience.  
Mimecast  
integrates email  
defenses with  
brand protection,  
security  
awareness  
training, web  
security,  
compliance and  
other essential  
capabilities.  
Mimecast helps  
protect large and  
small  
organizations  
from malicious  
activity, human  
error and  
technology  
failure; and to  
lead the  
movement  
toward building a  
more resilient  
world. To find out  
more, visit our  
website.

## **Disclaimer**

The information contained in this  
communication from the sender is  
confidential. It is intended solely  
for use by the recipient and others  
authorized to receive it. If you are

not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

## **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

## **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

## **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

## **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology

failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

## **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

## **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

2/13/26

### 838 West Broadway

- 1/18/23 Kamstrup meter installed
- 1/30/25 High use card sent 26649 CF consumed
- 3/10/25 Appointment to check for leaks high use detected. Kamstrup detected leaks for 21 in the last 30 days. Dye test was performed at the appointment and no issues were found.
- 3/13/25 Toilets checked and no issues. The water operator did notice staining on the staff bathroom indicative of having been adjusted.
- 4/10/25 High use card sent 26938 CF used.
- 7/2/25 Usage is back to normal 5167 CF used.
- 7/31/25 First appeal meeting with city council.
- 9/30/25 Usage remains normal consumption at 3087 CF used.
- 12/2/25 Consumption is 6898 CF in 63 days.
- 12/5/25 Consumption is 191 CF used in 3 days.
- 12/8/25 Consumption is 399 CF used in 3 days.
- 12/12/25 Public Service Committee meeting - Representatives from the property asked if they could provide their own documentation of reads they were getting daily. They never submitted their daily logs for review. No follow up at all to keep lines of communication open.
- 1/14/26 Consumption is 1571 CF since 12/8/25 Read 90976
- 1/29/26 Water turned off and meter removed due to fire. Removal read 92139-1163 CF used in 16 days. Which shows a high use trend pattern with the last two reads combined totaling 2734 CF used in 52 days.

UB Consumption History Report

Account #	Service	Man Meter #	Customer Name	Address	City	State	Zip	Parcel Id	Read Date	By	Bill#	Usage	Usage Repl	Usage Billed	Location	Charge Amt Billed	Charge Amt	Status	Days
00901380838			678590WELCH, JAMES & SANDRA, TRUSTEE	H170000500002										838 WEST BROADWAY				CURRENT	
100	1	KAM 25236960	A	09/30/2025				49934236	81,917		3,087	0	3,087		200.66	388.97	90		
100	1	KAM 25236960	A	07/02/2025				49927893	78,830		5,167	0	5,167		335.86	651.05	83		
100	1	KAM 25236960	A	04/10/2025				49921544	73,663		26,938	0	26,938		1,750.97	3,232.56	70		
100	1	KAM 25236960	A	01/30/2025				49915210	46,725		26,649	0	26,649		1,732.19	3,197.89	101		
100	1	KAM 25236960	A	10/21/2024				49908852	20,076		4,343	0	4,343		282.30	521.17	97		
100	1	KAM 25236960	A	07/16/2024				49902488	15,733		2,798	0	2,798		181.87	321.77	96		
100	1	KAM 25236960	A	04/11/2024				49896153	12,935		2,629	0	2,629		170.89	302.34	91		
100	1	KAM 25236960	A	01/11/2024				49889815	10,306		2,647	0	2,647		172.06	304.41	87		
100	1	KAM 25236960	A	10/16/2023				49883433	7,659		2,096	0	2,096		136.24	241.04	93		
100	1	KAM 25236960	A	07/15/2023				49877081	5,563		2,824	0	2,824		183.56	324.76	81		
100	1	KAM 25236960	A	04/25/2023				49870835	2,739		2,739	0	2,739		178.04	314.99	97		
100	1	KAM 25236960		01/19/2023				49870835	29,800		0	0	0		178.04	314.99	1		
100	1	KAM 25236960	A	01/18/2023				49864542	29,800		2,300	0	2,300		149.50	264.50	99		
100	1	KAM 25236960	A	10/11/2022				49858122	27,500		2,000	0	2,000		130.00	230.00	90		
100	1	KAM 25236960	A	07/13/2022				49851732	25,500		2,000	0	2,000		130.00	230.00	90		
100	1	KAM 25236960	A	04/14/2022				49845323	23,500		1,800	0	1,800		112.68	202.68	80		
100	1	KAM 25236960	A	01/24/2022				49839026	21,700		2,000	0	2,000		125.20	225.20	96		
100	1	KAM 25236960	A	10/20/2021				49832608	19,700		2,200	0	2,200		137.72	247.72	93		
100	1	KAM 25236960	A	07/19/2021				49826269	17,500		2,200	0	2,200		137.72	247.72	98		
100	1	KAM 25236960	A	04/12/2021				49819912	15,300		2,000	0	2,000		120.00	220.00	89		
100	1	KAM 25236960	A	01/13/2021				49813637	13,300		1,900	0	1,900		114.00	209.00	91		
100	1	KAM 25236960	A	10/14/2020				49807314	11,400		2,100	0	2,100		126.00	231.00	96		
100	1	KAM 25236960	A	07/10/2020				49801008	9,300		600	0	600		45.00	75.00	94		
100	1	KAM 25236960	A	04/07/2020				49794741	8,700		1,700	0	1,700		97.24	182.24	89		
100	1	KAM 25236960	A	01/09/2020				49788602	7,000		1,600	0	1,600		91.52	171.52	93		

UB Consumption History Report

Account #	Customer	Name	Parcel	Location	Status					
Service	Man Meter #	Cd Read Date	By	Bill#	Usage Repl Usage Billed Usage	Charge Amt Billed Amt	Days			
00901380838		678590WELCH, JAMES & SANDRA, TRUSTEE	H170000500002	838 WEST BROADWAY	CURRENT					
100	1 KAM 25236960	A 10/08/2019	49780434	5,400	2,000	0	2,000	114.40	214.40	98
100	1 KAM 25236960	A 07/02/2019	49774117	3,400	1,500	0	1,500	85.80	160.80	91
100	1 KAM 25236960	A 04/02/2019	49767899	1,900	1,000	0	1,000	52.60	102.60	77
100	1 KAM 25236960	A 01/15/2019	49759597	900	900	0	900	47.34	192.34	123
100	1 KAM 25236960	11/24/2015	49759597	10,100	0	0	0	47.34	192.34	1
100	1 KAM 25236960	A 11/23/2015	49675568	10,100	0	0	0	39.45	57.45	126
100	1 KAM 25236960	A 07/20/2015	49669451	10,100	0	0	0	39.45	57.45	94
100	1 KAM 25236960	A 04/17/2015	49663364	10,100	0	0	0	39.45	55.85	94
100	1 KAM 25236960	A 01/13/2015	49655207	10,100	0	0	0	39.45	55.85	96
100	1 KAM 25236960	A 10/09/2014	49649173	10,100	0	0	0	39.45	55.85	79

\*\* END OF REPORT - Generated by Brittany Ellis \*\*

No TC  
per 50H

009-01380838

WELCH, JAMES & SANDRA  
838 WEST BROADWAY

W/S

Corey  
1/30/25 978-0516-8401

Reg#25236960

Mtr#25236960

KAMSTRUP

3/4"

26,649 cf used  
rate has been recorded for  
more than 21 days w/in  
the last 30 days  
19- su attached  
paperwork  
owner states leaky  
toilet had to be repaired

DATE							
01/18/23						0	New Meter Set
3/10/25			7	2	8	0	0 (A) 26,075 cf used since 1/30/25
3/13/25			7	2	9	1	4 (A) -90 cf - 11x backflow
3/17/25			7	2	9	7	3 (A) -59 cf
3/18/25			7	3	0	1	8 (A) -45 cf
3/19/25			7	3	0	7	1 (A) -53 cf
4/10/25			7	3	6	6	3 (A) H/w 26,138 cf used
7-2-25			7	9	8	3	0
7-28-25			7	9	8	8	7
9-8-25			8	1	1	8	9
9-30-25			8	1	9	1	7
1-25-26							

Water turned off due  
to fire

← | Q | A | U | C | B | F | P | R  
 Back | Search | Acct Fields | Utilities | Consumption | Adj Bill Header | Adj Bill Detail | Penalties | Run-Commit

Account Customer Inquiry [GARDNER, MA] > Bill Inquiry: Single Bill View [GARDNER, MA] > UB Original Bill Inquiry [GARDNER, MA]

Bill header

Name	WELCH, JAMES & SANDRA, TRUSTEE	Bill #	49934236
Location	838 WEST BROADWAY	Bill date	11/03/2025
Account#	00901380838	Mail date	11/03/2025
	From	07/15/2025	To 10/15/2025

Detail

Charge	Read Date	Meter Number	R	Curr Read	Curr Usage	Billed usage	Charge Amt
100	09/30/2025	25236960	A	81917	3087	3087	200.66
200	09/30/2025				3087	3087	188.31

Projected penalties	Amounts
	Total charges 388.97
If paid after due date 12/03/2025	Past due .00
Penalty amt/percent .00	Interest due .00
Exclude charge code	Tax levy amt .00
Total due after due date .00	Paid amount 388.97
	Total due now .00

838 West Broadway

Period: Custom Start date: 1/1/2025 End date: 1/29/2026

A change to/from daylight saving time present in this view

Reading time	Volume 1	Consumption (V1)	Reading details
Meter: 25236960			
1/29/2026 9:59:41 AM	92139.852 ft <sup>3</sup>	1163.093 ft <sup>3</sup>	
1/14/2025 8:11:31 AM	90976.762 ft <sup>3</sup>	126.479 ft <sup>3</sup>	
1/5/2025 10:24:34 AM	90790.763 ft <sup>3</sup>	300.938 ft <sup>3</sup>	
12/18/2025 12:41:07 PM	90489.245 ft <sup>3</sup>	210.460 ft <sup>3</sup>	
12/16/2025 8:26:28 AM	90279.985 ft <sup>3</sup>	844.709 ft <sup>3</sup>	
12/10/2025 1:57:15 PM	89434.176 ft <sup>3</sup>	28.609 ft <sup>3</sup>	
12/9/2025 11:19:50 AM	89405.567 ft <sup>3</sup>	398.967 ft <sup>3</sup>	
12/5/2025 9:58:23 AM	89006.600 ft <sup>3</sup>	190.601 ft <sup>3</sup>	
12/2/2025 7:19:19 AM	86815.999 ft <sup>3</sup>	961.763 ft <sup>3</sup>	
11/25/2025 11:06:19 AM	87854.236 ft <sup>3</sup>	627.692 ft <sup>3</sup>	
11/21/2025 7:13:07 AM	87226.544 ft <sup>3</sup>	2161.927 ft <sup>3</sup>	
11/17/2025 8:27:03 AM	85064.617 ft <sup>3</sup>	3125.822 ft <sup>3</sup>	
9/20/2025 10:07:45 PM	81938.795 ft <sup>3</sup>	21.202 ft <sup>3</sup>	
9/30/2025 7:49:50 AM	81917.593 ft <sup>3</sup>	728.436 ft <sup>3</sup>	
9/8/2025 8:22:32 AM	81189.157 ft <sup>3</sup>	1302.004 ft <sup>3</sup>	
7/28/2025 10:13:23 AM	79887.153 ft <sup>3</sup>	1056.714 ft <sup>3</sup>	

Volume 1: 92139.852 ft<sup>3</sup>

Hour counter: 29870 h

Mark as final reading

Historical data (12/31/2025)

Logged volume 1: 90735.843 ft<sup>3</sup>

Logged min. media temp.: 41 F

Logged average ambient temp.: 52 F

Currently active info codes

Info codes active at reading time

Historical info codes

Burst has been recorded for 1 - 8 hours within the last 30 days

838 West Broadway

Period: Custom Start date: 1/1/2025 End date: 1/29/2026

A change to/from daylight saving time present in this view

Reading time	Volume 1	Consumption (V1)	Reading details
12/22/2025 7:19:19 AM	88815.999 ft3	961.763 ft3	
11/26/2025 11:06:19 AM	87354.236 ft3	637.692 ft3	
11/21/2025 7:13:37 AM	87226.544 ft3	2164.927 ft3	
11/17/2025 8:27:03 AM	85064.617 ft3	3125.822 ft3	
9/30/2025 12:07:45 PM	81938.795 ft3	24.202 ft3	
9/30/2025 7:49:50 AM	81917.503 ft3	738.436 ft3	
9/8/2025 8:22:22 AM	81189.157 ft3	1302.004 ft3	
7/28/2025 10:13:33 AM	79857.153 ft3	1056.714 ft3	
7/7/2025 2:12:12 PM	78830.439 ft3	5167.250 ft3	
4/10/2025 7:07:44 AM	73663.189 ft3	235.009 ft3	
1/28/2025 6:46:57 AM	73328.180 ft3	139.504 ft3	
1/24/2025 8:23:09 AM	73168.586 ft3	117.566 ft3	
1/19/2025 7:27:01 AM	73071.020 ft3	52.791 ft3	
1/18/2025 9:46:47 AM	73018.229 ft3	44.947 ft3	
1/17/2025 7:19:11 AM	72973.282 ft3	148.415 ft3	
1/11/2025 9:33:28 AM	72834.867 ft3	26098.967 ft3	
1/30/2025 11:00:12 AM	66725.900 ft3		

Historical data (12/31/2025)

Currently active info codes

Volume 1 92139.852 ft3  
 Hour counter 29870 h

Logged volume 1 90735.843 ft3  
 Logged min. media temp. 41 F  
 Logged average ambient temp. 52 F

Mask as final reading

Info codes active at reading time

Historical info codes

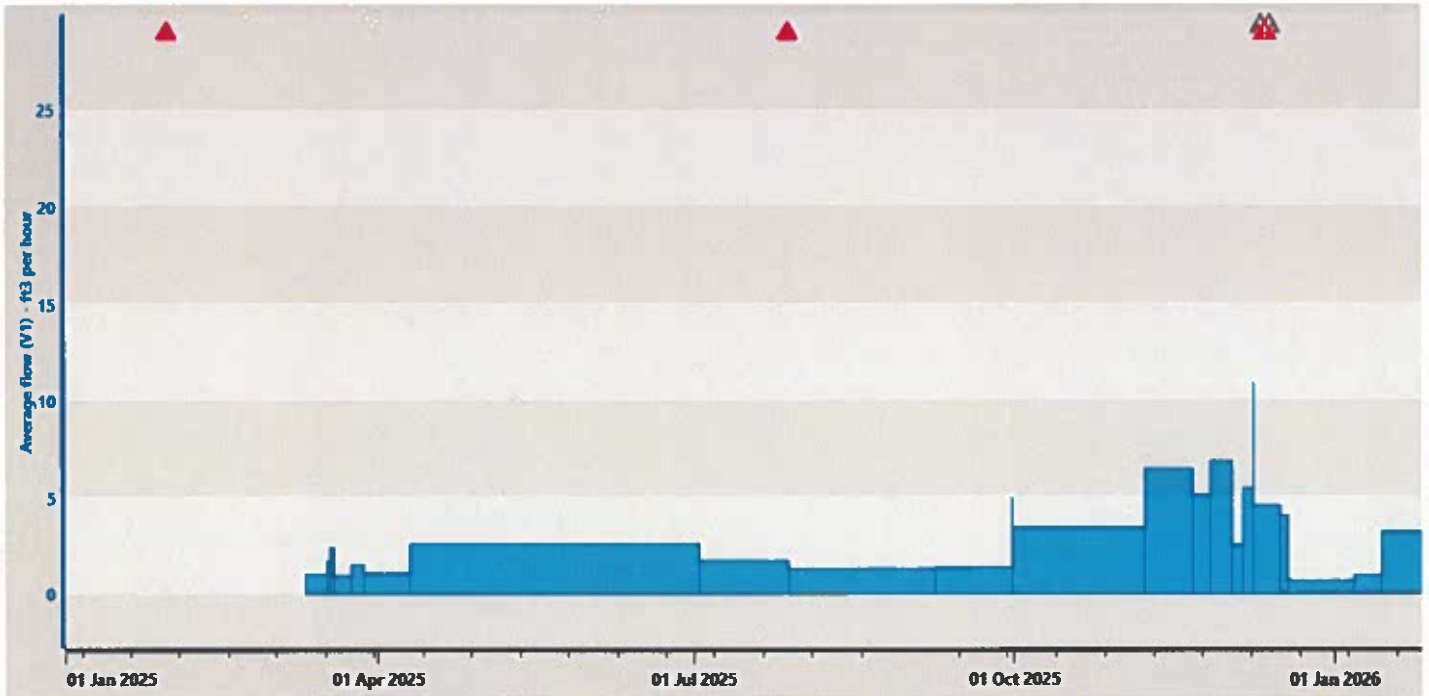
Burst has been recorded for 1 - 8 hours within the last 30 days

# Average flow (V1) report

Period: Wednesday, January 1, 2025 - Friday, February 13, 2026

Customer:  
838 West Broadway

Customer number: 00901380838  
Serial number: 25236960



## Average flow (V1):

Reading time	Average flow (V1) - ft3 per hour
1/29/2026 9:59:41 AM	3.215
1/14/2026 8:11:34 AM	0.983
1/6/2026 10:34:24 AM	0.663
12/18/2025 12:41:02 PM	4.028
12/16/2025 8:26:28 AM	4.530
12/8/2025 1:57:15 PM	10.904
12/8/2025 11:19:50 AM	5.439
12/5/2025 9:58:23 AM	2.553
12/2/2025 7:19:19 AM	6.859
11/26/2025 11:06:19 AM	5.067
11/21/2025 7:13:37 AM	6.458
11/7/2025 8:27:03 AM	3.438
9/30/2025 12:07:45 PM	4.932
9/30/2025 7:49:50 AM	1.381
9/8/2025 8:22:32 AM	1.294
7/28/2025 10:13:33 AM	1.704
7/2/2025 2:12:12 PM	2.585
4/10/2025 7:07:44 AM	1.073
3/28/2025 6:46:57 AM	1.479
3/24/2025 8:23:09 AM	0.972
3/19/2025 7:27:01 AM	2.436
3/18/2025 9:46:47 AM	1.699

3/17/2025 7:19:11 AM	1.047
3/11/2025 9:33:28 AM	27.256

**Info codes:**

Reading time	Info codes active at reading time
12/16/2025 8:26:28 AM	Leak
12/8/2025 1:57:15 PM	Leak
12/8/2025 11:19:50 AM	Leak
7/28/2025 10:13:33 AM	Leak
1/30/2025 11:00:12 AM	Leak

**Department of Public Works**

Water/Sewer Dept.

50 Manca Drive

987-630-8195



**WORK ORDER REQUEST**

**Date:** 3/11/25

**Appointment Date:** 3/13/25 - JC

**Time:** 1:00 am  pm

**Owner:** Corey/James

**Address:** 838 West Broadway

**Billing Address:** \_\_\_\_\_

**Phone:** 978-516-8401-Corey

**Email:** \_\_\_\_\_

**Description:**                      **Water**     **Sewer**

Extremely high use. Reading taken on 3/11/25 72824 indicates another 26,099 cf used in the matter of 43 days.

Toilets were checked and no issues. Kamstrup Reg#25236960 Size: 3/4 installed 1/18/23

**Time Arrived on Job:** \_\_\_\_\_ am  pm

**Personnel on Site (w/ hours):**

MIKE T

**Actions Taken / Solution:**

\* 5 Bath 1 out of service,

\* NO problem found

**Notes:**

\* I did notice staff bathroom toilet shows stain, could have been adjusted.

**Parts/Materials Used:**

**Completion Date:** \_\_\_\_\_ **Time:** \_\_\_\_\_ am pm **Initials:** \_\_\_\_\_

**Resident Signature:** MIKE T  
(If Required)

**Date:** \_\_\_\_\_

Ultrasonic

25236960

Water Meter



flowIQ® 2100

Type No: 02957C068UE

3/4" 32 GPM

CoA: 0100200073383

Temp.: 33°F ... 140°F

IP68 MAP 250psi

Ver: 01



453 140201

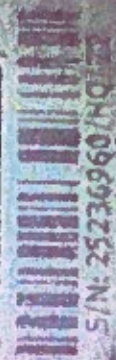
© 2010 Honeywell

MAIL ROOM  
1-800-648-6166  
FOR INFORMATION  
1-800-648-6166

Ultrasonic

Water Meter

25236960



2012

flowIQ® 2100

Type No: 02U57C068UE 3/4" 32 GPM

Con: 0100200023383 Temp: 33°F ... 140°F

EPG MAP 250PSI Ver: D1

NSF/ANSI 61

flowIQ

**Department of Public Works**

Water/Sewer Dept.

50 Manca Drive

987-630-8195



**WORK ORDER REQUEST**

**Date:** 3/3/2025

**Appointment Date:** 3/10/2025\_MR **Time:** 1:00 am  pm

**Owner:** Corey **Address:** 838 W. Broadway

**Billing Address:** PO 361 Hubbardston Ma 01452

**Phone:** 978-516-8401 **Email:** \_\_\_\_\_

**Description:** Water  Sewer

Per Donna please check for leaks

**KAMSTRUP** Reg# 25236960 Size: 3/4

**Time Arrived on Job:** 1:00 am  pm  *High use 26,649 CF used*

**Personnel on Site (w/ hours):**  
RB  
SH  
*Leak recorded for more than 21 days (w/ in last 30 days)*

**Actions Taken / Solution:**  
Checked for leaks. Dye test all toilets and no issues

**Notes:**  
Read # 0728  
(24075 CF)

**Parts/Materials Used:**  
\_\_\_\_\_  
\_\_\_\_\_

**Completion Date:** 3/10/25 **Time:** 1:15 am  pm  **Initials:** RB+SH

**Resident Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_  
(If Required)

Department of Public Works  
Water/Sewer Dept.  
50 Manca Drive  
987-630-8195



**WORK ORDER REQUEST**

Date: 1/18/23

Appointment Date: 1/18/23 Time: 11:30 am  pm

Owner: \_\_\_\_\_ Address: 838 West Broadway

Billing Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Description: Water  Sewer

Change out water meter

Time Arrived on Job: 11:30 am  pm

Personnel on Site (w/ hours):  
RB  
SH

Actions Taken / Solution:  
Changed out water meter

Notes:  
\_\_\_\_\_  
\_\_\_\_\_

Parts/Materials Used:  
New 3/4 Kamstrup # 25236960  
Old 3/4 Meter # 83577840 Read # 0298

Completion Date: 1/18/23 Time: 11:45 (am) pm Initials: RB+SH

Resident Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
(If Required)

Department of Public Works  
Water/Sewer Dept  
50 Manca Drive  
987-630-8195



**WORK ORDER REQUEST**

Date: 1/29/26

Appointment Date: \_\_\_\_\_ Time: \_\_\_\_\_ am  pm

Owner: \_\_\_\_\_ Address: 838 west Broadway

Billing Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Description: Water  Sewer

THE building burned Down

Time Arrived on Job: \_\_\_\_\_ am  pm

Personnel on Site (w/ hours):  
EB MT AB

Actions Taken / Solution:  
Shut water off at street and removed meter

Notes:  
meter is on shelf

Parts/Materials Used:  
\_\_\_\_\_  
\_\_\_\_\_

Completion Date: \_\_\_\_\_ Time: \_\_\_\_\_ am pm Initials: EB

Resident Signature: \_\_\_\_\_ Date: 1/29/26

City of Gardner  
Department of Public Works  
Water/Sewer Dept.  
50 Manca Drive  
Gardner, MA 01440

**METER REPLACEMENT, REMOVAL or INSTALLATION**

Address: 838 west Broadway Date: 1/29/26  
Account #: \_\_\_\_\_ (office use only)

**REMOVED OR REPLACED METER INFORMATION**

Meter Number: 25236960 Registration Number: \_\_\_\_\_ Size: 5/8  
Manufacturer: Kamstrup  
Removal Reading: 092139.852 Removal Date: 1/29/26  
Evidence of Tampering: Yes  No   
If yes, describe nature of tampering: \_\_\_\_\_

**INSTALLED METER INFORMATION**

Check if new installation

Meter Number: \_\_\_\_\_ Registration Number: \_\_\_\_\_ Size: \_\_\_\_\_  
Installation Date: \_\_\_\_\_ Installer: \_\_\_\_\_  
Beginning Reading: \_\_\_\_\_

Tamper Proof Coupling Installed: Yes  No

Location of Outside Reader/Touchpad:  
Left Side  Front Left  Front Middle  Front Right  Right Side

Other: \_\_\_\_\_

**ADDITIONAL COMMENTS**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## Chris Harty

---

**From:** asiya peerzade <asiya.peerzade@gmail.com>  
**Sent:** Monday, February 9, 2026 9:04 AM  
**To:** Chris Harty  
**Cc:** 123grow.cori@gmail.com; welchjam93@gmail.com  
**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: FW: [EXTERNAL] Re: [EXTERNAL] Re: FW: [EXTERNAL] Re: FW: [EXTERNAL] Re: [EXTERNAL] Re: Request for an abatement for account # 009-01380838

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Good afternoon,

Yes, I will be able to attend the PSC meeting on Thursday, February 19, 2026, at 8:15 am regarding the appeal for billing at 838 West Broadway.

Thank you for reaching out and for your understanding regarding the circumstances surrounding the fire. I appreciate the additional opportunity to appeal.

Kind regards,  
Asiya

On Sat, Feb 7, 2026 at 12:30 PM Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Good afternoon,

I am writing to inform you the PSC is scheduled to meet on Thursday, February 19, 2026, at 8:15 am. Please inform if you are able to be in attendance regarding your appeal for billing at 838 West Broadway.

I understand you had a terrible fire at the location; we are so very sorry. Also, we had not heard on a response to attend our PSC meeting on January 30<sup>th</sup>, invite emails sent on 1/13 & 1/27. I wanted to be sure to reach out again providing you additional opportunity to appeal.

Thank you

*Christine Harty*

Executive Coordinator

Department of Public Works

---

**From:** asiya peerzade <[asiya.peerzade@gmail.com](mailto:asiya.peerzade@gmail.com)>

**Sent:** Friday, December 5, 2025 10:12 AM

**To:** Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>

**Cc:** [123grow.cor@gmail.com](mailto:123grow.cor@gmail.com); [welchjam93@gmail.com](mailto:welchjam93@gmail.com); Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)>; Brittany Ellis <[bellis@gardner-ma.gov](mailto:bellis@gardner-ma.gov)>

**Subject:** [EXTERNAL] Re: FW: [EXTERNAL] Re: [EXTERNAL] Re: FW: [EXTERNAL] Re: FW: [EXTERNAL] Re: [EXTERNAL] Re: Request for an abatement for account # 009-01380838

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Good morning,

Thank you for letting us know. Cori and I will attend the meeting next Friday.

Thanks,

Asiya

On Fri, Dec 5, 2025 at 8:12 AM Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Good morning,

The Public Service Committee has confirmed their next meeting will be this upcoming Friday, December 12<sup>th</sup> at 8:15 am. The meetings are held at the DPW office, 50 Manca Drive, Gardner, MA. I will add your appeal to the agenda. If you are unable to attend, please notify me at your earliest convenience.

Thank you

*Christine Harty*

Executive Coordinator

Department of Public Works

---

**From:** Chris Harty <[charthy@gardner-ma.gov](mailto:charthy@gardner-ma.gov)>

**Sent:** Friday, November 14, 2025 10:00 AM

**To:** Cori Owen <[123grow.cori@gmail.com](mailto:123grow.cori@gmail.com)>

**Subject:** Re: [EXTERNAL] Re: [EXTERNAL] Re: FW: [EXTERNAL] Re: FW: [EXTERNAL] Re: [EXTERNAL] Re: Request for an abatement for account # 009-01380838

Good morning,

The previously scheduled tentative meeting for Tuesday, November 18 has been delayed. When a new date has been scheduled, I will reach out and notify.

Thank you

Christine Harty

Executive Coordinator

City of Gardner DPW

Christine Harty

Gardner DPW

---

**From:** Chris Harty

**Sent:** Wednesday, October 8, 2025 11:41:26 AM

To: Cori Owen <[123grow.cor@gmail.com](mailto:123grow.cor@gmail.com)>

Subject: RE: [EXTERNAL] Re: [EXTERNAL] Re: FW: [EXTERNAL] Re: FW: [EXTERNAL] Re: [EXTERNAL] Re: Request for an abatement for account # 009-01380838

Good morning,

The Public Service Committee is set to meet on Tuesday, November 18<sup>th</sup> at 8:15 am, [50 Manca Drive](#). At that time, the committee will revisit the appeal of your property located at 838 West Broadway. Please confirm this date and time works for you.

Thank you

*Christine Harty*

Executive Coordinator

Department of Public Works

---

From: Cori Owen <[123grow.cor@gmail.com](mailto:123grow.cor@gmail.com)>

Sent: Wednesday, October 8, 2025 11:28 AM

To: Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>

Cc: asiya peerzade <[asiya.peerzade@gmail.com](mailto:asiya.peerzade@gmail.com)>

Subject: [EXTERNAL] Re: [EXTERNAL] Re: FW: [EXTERNAL] Re: FW: [EXTERNAL] Re: [EXTERNAL] Re: Request for an abatement for account # 009-01380838

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION: This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.**

---

Hi Chris,

I apologize for my absence. We had an unexpected staffing emergency at one of our schools. We would like to be placed on the agenda for the November Meeting.

On Tue, Oct 7, 2025 at 8:49 AM Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Good morning,

The PSC met today. We are sorry you were unable to attend. Please advise if you are wishing to remain on the agenda for the next upcoming meeting this November.

Thank you

*Christine Harty*

Executive Coordinator

Department of Public Works

---

**From:** asiya peerzade <[asiya.peerzade@gmail.com](mailto:asiya.peerzade@gmail.com)>

**Sent:** Friday, September 26, 2025 10:00 AM

**To:** Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>

**Cc:** [123grow.cori@gmail.com](mailto:123grow.cori@gmail.com); [welchjam93@gmail.com](mailto:welchjam93@gmail.com)

**Subject:** [EXTERNAL] Re: FW: [EXTERNAL] Re: FW: [EXTERNAL] Re: [EXTERNAL] Re: Request for an abatement for account # 009-01380838

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Thanks Chris for the update

Asiya

On Fri, Sep 26, 2025 at 9:57 AM Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Good morning,

I am writing in regard to the information I provided on September 16<sup>th</sup> for the upcoming October 2025 PSC meeting. The committee has rescheduled the meeting due to conflict. **The meeting has been moved up one week to the date of Tuesday, October 7<sup>th</sup> at 8:15 am.** At that time, the committee will revisit the appeal of your property located at 838 West Broadway. Please confirm this date and time works for you.

Sincerely,

*Christine Harty*

Executive Coordinator

Department of Public Works

**From:** Chris Harty

**Sent:** Tuesday, September 16, 2025 3:09 PM

**To:** James Welch <[welchjam93@gmail.com](mailto:welchjam93@gmail.com)>; asiya peerzade <[asiya.peerzade@gmail.com](mailto:asiya.peerzade@gmail.com)>; Cori Owen <[123grow.cor@gmail.com](mailto:123grow.cor@gmail.com)>

**Subject:** RE: [EXTERNAL] Re: FW: [EXTERNAL] Re: [EXTERNAL] Re: Request for an abatement for account # 009-01380838

Good afternoon,

The Public Service Committee met on Tuesday, September 9<sup>th</sup> regarding your appeal for 838 West Broadway. At that time, I conveyed the message and request from Cori Owen requesting an extension of the appeal to the next scheduled meeting. I am writing to inform all that a meeting has been scheduled for Tuesday, October 14<sup>th</sup> at 8:15 am, [50 Manca Drive](#). At that time, the committee will revisit the appeal of your property located at 838 West Broadway. Please confirm this date and time works for you.

Sincerely yours

*Christine Harty*

Executive Coordinator

Department of Public Works

**From:** Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>  
**Sent:** Saturday, September 6, 2025 5:54 PM  
**To:** James Welch <[welchjam93@gmail.com](mailto:welchjam93@gmail.com)>; asiya peerzade <[asiya.peerzade@gmail.com](mailto:asiya.peerzade@gmail.com)>; Cori Owen <[123grow.cor@gmail.com](mailto:123grow.cor@gmail.com)>  
**Subject:** Re: [EXTERNAL] Re: FW: [EXTERNAL] Re: [EXTERNAL] Re: Request for an abatement for account # 009-01380838

The meeting scheduled for 8:30 am on Tuesday, September 9th at [50 Manca Drive](#).

Thank you

Christine Harty

Christine Harty

Gardner DPW

---

**From:** James Welch <[welchjam93@gmail.com](mailto:welchjam93@gmail.com)>  
**Sent:** Saturday, September 6, 2025 9:51:19 AM  
**To:** Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>; asiya peerzade <[asiya.peerzade@gmail.com](mailto:asiya.peerzade@gmail.com)>; Cori Owen <[123grow.cor@gmail.com](mailto:123grow.cor@gmail.com)>  
**Subject:** [EXTERNAL] Re: FW: [EXTERNAL] Re: [EXTERNAL] Re: Request for an abatement for account # 009-01380838

**CAUTION: This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.**

**CAUTION: This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.**

---

Hello Christine,

Yes, Ms. Cori Owen will be in attendance for the meeting; please confirm the time for the meeting.

Thank you,

James Welch

On Thu, Sep 4, 2025 at 1:01 PM Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)> wrote:

Good afternoon James,

On July 31<sup>st</sup> the Public Service Committee met with you regarding your water bill appeal for 838 West Broadway. At that a decision by the committee was made to inspect your property and follow-up with you at the next scheduled Committee meeting. On August 4<sup>th</sup> the water department inspected our location, finding another leak in a toilet.

I am writing to advise you of an upcoming meeting to be scheduled Tuesday, September 9<sup>th</sup> and offer you the opportunity to continue your appeal, should you wish to. If not, the committee will vote at that time to remove the prior appeal from the agenda.

Please advise me should you wish to attend.

Sincerely,

*Christine Harty*

Executive Coordinator

Department of Public Works

**From:** Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)>

**Sent:** Tuesday, August 5, 2025 1:57 PM

**To:** James Welch <[welchjam93@gmail.com](mailto:welchjam93@gmail.com)>

**Cc:** Mike Thompson <[mthompson@gardner-ma.gov](mailto:mthompson@gardner-ma.gov)>; Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>; Paul Tassone <[ptassone@gardner-ma.gov](mailto:ptassone@gardner-ma.gov)>; Karen G. Hardern <[khardern@gardner-ma.gov](mailto:khardern@gardner-ma.gov)>; Craig Cormier <[ccormier@gardner-ma.gov](mailto:ccormier@gardner-ma.gov)>; Brittany Ellis <[bellis@gardner-ma.gov](mailto:bellis@gardner-ma.gov)>; Donna Fischer <[dfischer@gardner-ma.gov](mailto:dfischer@gardner-ma.gov)>

**Subject:** RE: [EXTERNAL] Re: [EXTERNAL] Re: Request for an abatement for account # 009-01380838

We are in the process of upgrading our meters to “drive by” and make reads. You have a new “drive by” capable meter. We looked into a fully Automated system, but the cost was prohibitive. Fitchburg went to Fully Automated Systems paying millions for the system. They are a much larger system that can absorb such cost a little easier than Gardner that is 3 times smaller. Fitchburg then increased their rates to pay for it and went from quarterly to monthly billing so the increase in water/sewer rates wasn’t so apparent.

**Thank You,**

**Dane E. Arnold**

**Director of Public Works**

50 Manca Drive

Gardner, MA 01440

Phone: 978-630-8195

[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)

**From:** James Welch <[welchjam93@gmail.com](mailto:welchjam93@gmail.com)>

**Sent:** Tuesday, August 5, 2025 1:36 PM

**To:** Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)>

**Cc:** Mike Thompson <[mthompson@gardner-ma.gov](mailto:mthompson@gardner-ma.gov)>; Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>; Paul Tassone <[ptassone@gardner-ma.gov](mailto:ptassone@gardner-ma.gov)>; Karen G. Hardern <[khardern@gardner-ma.gov](mailto:khardern@gardner-ma.gov)>; Craig Cormier <[ccormier@gardner-ma.gov](mailto:ccormier@gardner-ma.gov)>; Brittany Ellis <[bellis@gardner-ma.gov](mailto:bellis@gardner-ma.gov)>; Donna Fischer <[dfischer@gardner-ma.gov](mailto:dfischer@gardner-ma.gov)>

**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: Request for an abatement for account # 009-01380838

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

I understand but as previously stated, The City of Gardner needs to step up and obtain the SAME technology as the City of Fitchburg has had for several years now; to monitor and notify it's customers of high usage electronically. Simply telling customers it's their responsibility is not acceptable, especially since every town employee is paid by it's taxpayers

On Tue, Aug 5, 2025 at 1:27 PM Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)> wrote:

James,

As I stated in the meeting, a leaking toilet can be sporadic. The handle may stick, or the float works sometimes, but not others. This doesn't mask the fact there is a leak still on your property.

**Thank You,**

**Dane E. Arnold**

**Director of Public Works**

**[50 Manca Drive](#)**

[Gardner, MA 01440](#)

Phone: 978-630-8195

[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)

**From:** James Welch <[welchjam93@gmail.com](mailto:welchjam93@gmail.com)>

**Sent:** Tuesday, August 5, 2025 1:17 PM

**To:** Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)>

**Cc:** Mike Thompson <[mthompson@gardner-ma.gov](mailto:mthompson@gardner-ma.gov)>; Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>; Paul Tassone <[ptassone@gardner-ma.gov](mailto:ptassone@gardner-ma.gov)>; Karen G. Hardern <[khardern@gardner-ma.gov](mailto:khardern@gardner-ma.gov)>; Craig Cormier <[ccormier@gardner-ma.gov](mailto:ccormier@gardner-ma.gov)>; Brittany Ellis <[bellis@gardner-ma.gov](mailto:bellis@gardner-ma.gov)>; Donna Fischer <[dfischer@gardner-ma.gov](mailto:dfischer@gardner-ma.gov)>

**Subject:** [EXTERNAL] Re: Request for an abatement for account # 009-01380838

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Hello Everyone,

I looked back at my notes and found that I had spoken with Jessica in your office (in person) on May 6th at 10am and she said "all normal readings."

On Tue, Aug 5, 2025 at 10:13 AM Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)> wrote:

Hi James

I received your email Friday and wanted to wait until the Water Department did another inspection of your property before I replied.

They determined that as expected, a toilet was found leaking. As I stated in the meeting, a 2 gallon a minute leak is 2880 gallons a day or 3.85 billing units = \$25 a day. It seems impossible, but it adds up fast and it needs to be corrected, or it will continue.

As far as the Public Service Committee, I copied Paul, who is a City Councilor and Chairman of the Committee at the end of the table and the other 2 members, Karen and Craig. The committee cannot discuss your appeal in an email, as it would be an open meeting violation, but I wanted to keep the committee in the loop.

I can't see how you feel the committee had made up its mind prior to the meeting, when they concluded to have the property investigated by a plumber to find the issue first and then come back before the committee for an appeal. Have you contacted a plumber? They typically do not make a decision on an abatement when the leak is still ongoing. Your appeal is still on the agenda; the interest has been frozen for any unpaid portion of your bill until this gets resolved.

The City does its best to try and relay to the property owner that there may be an issue, but you as the property owner, are responsible for the water and sewer use on your property. You received 2 high bills, the first 6 months ago, and about to receive a 3<sup>rd</sup> and have not hired a plumber to try and locate the leaks, which I stated in the beginning are most likely the toilets.

I cannot stress enough that you should hire a plumber and fix the toilets and look for other possibilities for leaks as soon as you can.

**Thank You,**

**Dane E. Arnold**

**Director of Public Works**

50 Manca Drive

Gardner, MA 01440

Phone: 978-630-8195

[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)

**From:** James Welch <[welchjam93@gmail.com](mailto:welchjam93@gmail.com)>

**Sent:** Monday, August 4, 2025 4:11 PM

**To:** Mike Thompson <[mthompson@gardner-ma.gov](mailto:mthompson@gardner-ma.gov)>

**Cc:** Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)>; Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>

**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] RE; Request for an abatement for account # 009-01380838

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION: This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.**

---

I've yet to have a response to my e-mail sent on August 1st at 8am ?????

On Mon, Aug 4, 2025 at 1:33 PM Mike Thompson <[mthompson@gardner-ma.gov](mailto:mthompson@gardner-ma.gov)> wrote:

Afternoon everyone.

I had Ron do the appointment today at the Daycare ( check for leaks ) he was able to locate another leak on one of the toilets.

Ron spoke with someone at the daycare and advised them that they should have the toilet fixed.

Thanks

Mike

Get [Outlook for iOS](#)

---

**From:** James Welch <[welchjam93@gmail.com](mailto:welchjam93@gmail.com)>

**Sent:** Friday, August 1, 2025 8:04:36 AM

**To:** Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)>

**Cc:** Mike Thompson <[mthompson@gardner-ma.gov](mailto:mthompson@gardner-ma.gov)>; Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>

**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] RE; Request for an abatement for account # 009-01380838

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Good Morning Dane,

I didn't understand the point of yesterday's meeting? The only person that had introduced themselves was you (in the lobby). The table was filled with individuals that did not introduce themselves or indicate the purpose of their attendance? The unknown individual at the opposite end of the table was clearly running the meeting AND had clearly made his unreasonable decision long before the meeting was conducted.

As previously stated, the City of Gardner has a responsibility to its residents and business owners to provide prompt and effective notification when there is high water usage. Therefore, the City of Gardner absolutely should have done the honorable and respectful thing to do by abating the two excessive water bills in half; because to date, absolutely NO form of notification has ever been provided from the City of Gardner about the excessive water usage; especially as I stated the City of Fitchburg has an

automated system that sends electronic notifications when high water usage is detected. However, absolutely NO ONE addressed my statement.

Please provide the name, title and position of the uncooperative individual at the opposite end of the table from me; as I plan to have a discussion with our elected officials.

For what it's worth, I do appreciate that you were friendly, kind and professional during yesterday's meeting. Thank you!

Respectfully,

James Welch

On Wed, May 21, 2025 at 12:05 PM Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)> wrote:

James,

We try our best to give a heads up when we learn of a high water usage at a property, but ultimately the water service and usage associated is the responsibility of the property owner.

When we have a date, we will let you know.

Thank You,

**Dane E. Arnold, Director**

**Department of Public Works**

50 Manca Drive

Gardner, MA 01440

978-630-8195

**From:** James Welch <[welchjam93@gmail.com](mailto:welchjam93@gmail.com)>

**Sent:** Wednesday, May 21, 2025 7:51 AM

**To:** Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)>

**Cc:** Mike Thompson <[mthompson@gardner-ma.gov](mailto:mthompson@gardner-ma.gov)>; Jessica Charpentier <[jcharpentier@gardner-ma.gov](mailto:jcharpentier@gardner-ma.gov)>; Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>

**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] RE; Request for an abatement for account # 009-01380838

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Hello Dana,

The biggest issue is we never received notification that the water usage was consistently increased; as you know this is a business and not a residence; therefore, a system needs to be put in place to notify customers if/when water usage is elevated; waiting and hoping for a random/generic postcard to be delivered by the "snail-mail" US postal service is not adequate. In comparison, we have another commercial property in the City of Fitchburg and when we've had higher water usage, we receive electronic notification via e-mail "instantly". Therefore, the City of Gardner bears some of the responsibility for the excessive high water usage as we never received any notification except for the standard quarterly water bill that reflected the "WTF" reaction when we opened the bill.

Please move forward with coordinating/scheduling the meeting with the public service committee.

Thank you,

James Welch

On Tue, May 20, 2025 at 2:55 PM Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)> wrote:

Hi James

I spoke with Mike at the Water Department. The meter was not changed; it's a newer Kamstrup meter however. The usage has gone back to normal use.

Something happened at the property to cause the high usage. A leaking toilet is the most likely culprit.

If you go before the Public Service Committee, they are going to want some type of idea as to what caused the higher usage.

Thank You,

**Dane E. Arnold, Director**

**Department of Public Works**

50 Manca Drive

Gardner, MA 01440

978-630-8195

**From:** James Welch <[welchjam93@gmail.com](mailto:welchjam93@gmail.com)>

**Sent:** Tuesday, May 20, 2025 9:20 AM

**To:** Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)>

**Cc:** Mike Thompson <[mthompson@gardner-ma.gov](mailto:mthompson@gardner-ma.gov)>; Jessica Charpentier <[jcharpentier@gardner-ma.gov](mailto:jcharpentier@gardner-ma.gov)>; Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>

**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] RE; Request for an abatement for account # 009-01380838

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Thank you Dane,

Let me know who and when I need to coordinate with the service committee in terms of the proposed reduction.

On Tue, May 20, 2025 at 9:17 AM Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)> wrote:

Mike

Can you please confirm meter was swapped out. Can you also give me you opinion as to what may have happened at the property.

You will still need to come before the Service Committee to make you appeal. I do not have the authority to issue a reduction without Council approval.

Thank You,

**Dane E. Arnold, Director**

**Department of Public Works**

[50 Manca Drive](#)

[Gardner, MA 01440](#)

978-630-8195

**From:** James Welch <[welchjam93@gmail.com](mailto:welchjam93@gmail.com)>

**Sent:** Tuesday, May 20, 2025 9:11 AM

**To:** Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)>

**Cc:** Mike Thompson <[mthompson@gardner-ma.gov](mailto:mthompson@gardner-ma.gov)>; Jessica Charpentier <[jcharpentier@gardner-ma.gov](mailto:jcharpentier@gardner-ma.gov)>; Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>

**Subject:** [EXTERNAL] Re: [EXTERNAL] Re: [EXTERNAL] RE; Request for an abatement for account # 009-01380838

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

---

Good Morning Dane,

Checking back in to see if Mike confirmed the meter was swapped out and an update on our abatement. Please advise.

Thank you,

James Welch

On Wed, May 7, 2025 at 9:52 AM Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)> wrote:

Mike

Can you please confirm the findings at the property and that the meter was swapped out.

Thank You,

**Dane E. Arnold, Director**

**Department of Public Works**

50 Manca Drive

Gardner, MA 01440

978-630-8195

**From:** James Welch <[welchjam93@gmail.com](mailto:welchjam93@gmail.com)>

**Sent:** Wednesday, May 7, 2025 9:47 AM

**To:** Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)>

**Cc:** Jessica Charpentier <[jcharpentier@gardner-ma.gov](mailto:jcharpentier@gardner-ma.gov)>; Mike Thompson <[mthompson@gardner-ma.gov](mailto:mthompson@gardner-ma.gov)>; Chris Harty <[charty@gardner-ma.gov](mailto:charty@gardner-ma.gov)>

**Subject:** [EXTERNAL] Re: [EXTERNAL] RE; Request for an abatement for account # 009-01380838

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

Hello Mr. Arnold,

Yes, I would like to proceed with the abatement process. Please let me know when the date will be.

In terms of the property, you folks did come out for a leak inspection and I believe the meter was swapped out.

Thank you,

James Welch

On Wed, May 7, 2025, 9:39 AM Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)> wrote:

Hi James

We can certainly have the Water Department check the building for leaks. You can also have the meter tested, but in most if not all cases with meters, if they are faulty, they don't register usage. They typically don't speed up or jump.

In any case, if you choose to have the meter checked, there is a \$50 fee. If the meter is found defective, you are reimbursed, and the invoice is adjusted. If it is not found defective, the fee stands.

To appeal the invoice, you will need to go before the Public Service Committee and state your case. We do not have a meeting date and time but will let you know when it is.

They are going to want to know what happened to the water (leaking toilet, outdoor spigot, busted pipe for example).

Thank You,

**Dane E. Arnold, Director**

**Department of Public Works**

[50 Manca Drive](#)

[Gardner, MA 01440](#)

978-630-8195

**From:** James Welch <[welchjam93@gmail.com](mailto:welchjam93@gmail.com)>

**Sent:** Tuesday, May 6, 2025 5:39 PM

**To:** Dane Arnold <[darnold@gardner-ma.gov](mailto:darnold@gardner-ma.gov)>

**Cc:** Jessica Charpentier <[jcharpentier@gardner-ma.gov](mailto:jcharpentier@gardner-ma.gov)>

**Subject:** [EXTERNAL] RE; Request for an abatement for account # 009-01380838

**CAUTION:** This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.

**CAUTION: This email originated from a sender outside of the City of Gardner mail system. Do not click on links or open attachments unless you verify the sender and know the content is safe.**

---

Hello Mr. Arnold,

Our property located at 838 West Broadway is used for the care and education of children. We were shocked to see the water bill for the period (10/21/24-01/30/25 bill # 49915210) reflecting a total amount due of \$3,197.89. Furthermore, if that wasn't painful enough, we got hit with another astronomical bill for the period of (01/30/2025-04/10/2025 bill # 49921544) reflecting a total amount due of \$3,238.89. That's a combined total of \$6,436.78.

There has been some confusion as to if it was a running toilet or a defective water meter? Since I know the toilet was promptly repaired, I suspect it was a faulty water meter; that has been changed out.

Our account has always been in good standing. In addition, the childcare business certainly does not produce a high income similar to a high-priced law firm nor a plastic surgeon. Therefore, in light of the issue that appears to be rectified, I'm requesting a helpful financial consideration in abating both bills as stated above.

Respectfully,

James Welch

t) 978-257-1487

**Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

**Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

**Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

**Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

### **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

### **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

### **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

## **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

## **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

## **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

## **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and

small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

--

Thank you,  
Cori Owen  
Regional Director  
123 Grow Child Center Inc.  
#978-928-1140

### **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

### **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.