

CITY OF GARDNER
MASSACHUSETTS 01440-2630

OFFICE OF THE
CITY COUNCIL



**NOTICE OF JOINT CONVENTION OF
CITY COUNCIL AND GARDNER SCHOOL COMMITTEE**
**Montachusett Regional Vocational Technical
School District Committee Appointment**

The City Council and School Committee will meet in Joint Convention on **Tuesday, January 20, 2026 at 7:15 p.m.** in the City Council Chamber, Room 219, City Hall, to appoint a Gardner resident to serve on the Montachusett Regional Vocational Technical School District Committee for four years.

TITI SIRIPHAN
CITY CLERK

Eric Commodore



eric.commodore@gmail.com



Gardner, MA

January 19th, 2026

City Clerk
95 Pleasant Street, Room 121
Gardner, MA 01440
Members of the Gardner City Council
Member of the Gardner School Committee

Please accept this letter as my request for appointment to the Montachusett Regional Vocational Technical School District School Committee.

My professional background and service on the Monty Tech School Committee during 2010–2018 and 2022–2026 prepare me well to represent the City of Gardner and its residents.

During my tenure, I actively participated in committee work, held senior leadership roles, and supported student initiatives including CyberPatriot and MCJROTC.

Leadership roles:

- Chair and Vice Chair of the Committee
- Chair, Financial Planning Subcommittee
- Chair, Technology Subcommittee
- Vice Chair, Workforce Planning Subcommittee

I applied private-sector experience to advance the district's strategic and financial goals.

Key accomplishments include:

- Creation of the MVP Program, a first-of-its-kind initiative in the Commonwealth expanding access to vocational education for students in the Gardner, Fitchburg, and Narragansett School Districts
- Negotiating three teacher contracts and new agreements for the Paraprofessionals and Cafeteria Staff
- Delivering \$10.8M in energy upgrades and replaced the roof at no cost
- Implementing a one-to-one technology initiative for 1,435 students
- Launching the Vet Tech program with a 7,500-square-foot student-built facility
- Hiring two Superintendent Directors
- Managing the district budget to maximize student outcomes and ensure responsible use of taxpayer dollars.

If appointed, I will continue to represent the City of Gardner, its residents, and its students with commitment and integrity.

Sincerely,

Eric D. Commodore

Eric Commodore
Senior Technology Leader | Risk, Resiliency & Digital Transformation
Expert | eric.commodore@gmail.com | [Linkedin.com/in/ericcommodore/](https://www.linkedin.com/in/ericcommodore/)

Risk-focused technology executive with a proven record of reducing operational and technology risk while delivering multimillion-dollar cost savings and measurable improvements to pre-tax income. Expert in aligning technology strategy with business objectives to strengthen resiliency, optimize operations, and protect enterprise value.

CORE COMPETENCIES

Risk & Resiliency: Identity & Access Management, Vulnerability Management, Disaster Recovery & Business Continuity, Risk Identification, Risk Mitigation

Governance & Controls: Audit & Compliance, Regulatory Alignment, Control Testing, KPI/KRI Reporting, Vendor Management

Strategy & Leadership: Strategic Planning, Financial Management, Workforce Strategy, Stakeholder Engagement, Change Leadership

Delivery & Operations: Process Improvement, Demand Management, Project Management, Technology Modernization, Agile Delivery

Certifications: CISSP, CRISC, ISC2 CC, PMP, CSPO, Register Scrum Master, Registered Scrum@Scale Practitioner

EXPERIENCE

BNY, Westborough, MA

May 2021 – Present

Sr. Vice President, Technology Control Management

Accountable for cybersecurity and technology risk management for the Fund & Investor Solutions Platform, spanning IAM, vulnerability management, controls, and audit/regulatory alignment.

- Executed IAM onboarding for 300+ applications across SailPoint, Access Hub, SSO and MFA and implemented control testing to validate IAM effectiveness and compliance
- Reduced vulnerabilities by 87% and breached vulnerabilities by 99% through targeted remediation and governance improvements
- Supported SOC1, SOX, ISO 27001 and GDPR audit readiness and responses to strengthen regulatory posture
- Standardized risk reporting to improve consistency and reduce reporting effort
- Identified control gaps and implemented compensating controls to reduce residual risk exposure
- Monitored KPIs and KRIs and implemented corrective actions to keep risk levels within defined tolerances

BNY Mellon, Westborough, MA

August 2018 – March 2020

Director, Technology Enterprise Resiliency

Led application resiliency and disaster recovery programs, managing regulatory risk, RTO/RPO alignment and governance to reduce operational risk.

- Reduced policy non-compliance by strengthening DR standards and remediating IT asset data quality gaps
- Achieved sustained 100% DR test participation by implementing a repeatable tracking process
- Reduced DR test selection time by 66% through development of an automated Power Query selection tool
- Improved cross-team collaboration by centralizing DR documentation and best practices in Confluence
- Partnered with the Global Transfer Agency CIO to reduce annual technology expenses by \$5M+

BNY Mellon, Westborough, MA

March 2016 – August 2018

Managing Director, Stability Management

Directed efforts associated with evaluating, classifying, and improving the stability of the technology platforms supporting the firm's critical business services.

- Standardized application tiering and risk classification to map stability risk across critical business services, enabling CIOs to prioritize remediation and improve enterprise resiliency
- Led remediation of 2018 FRB findings for Critical Business Services, reducing regulatory and operational risk
- Delivered \$2.5M in savings by automating testing through strategic vendor selection and smoke test implementation
- Delivered \$720K in annual cost savings by modernizing the Sub-Accounting platform with high-performance Flash Disk Arrays

BNY Mellon, Westborough, MA

July 2010 – March 2016

Chief Administrative Officer, Asset Servicing Technology

Partnered with the Divisional CIO to lead financial, workforce, and vendor strategy for a 2,000+ employee technology organization with a \$200M+ annual budget.

- Developed a 3-year technology roadmap to reduce technical debt, consolidate platforms, and reduce vendor dependency, improving strategic alignment and cost efficiency
- Strengthened financial governance by standardizing CAO processes, increasing capitalized software reporting accuracy by 23%, and reducing administrative effort by 26%
- Delivered \$5.25M in cost savings through infrastructure footprint optimization
- Reduced Sub-Accounting operating expense by \$828K and avoided \$700K in hardware costs through infrastructure modernization and data center migration strategy
- Lowered development and support costs by establishing an offshore delivery model for the U.S. Transfer Agency

PNC Global Investment Servicing, Westborough, MA

March 2005 – July 2010

Systems Director, Enterprise Shared Services

Led the Distributed Systems Development organization, directing teams responsible for Call Center, Imaging, Workflow, ICR, Voice Response, Cost Basis, and Tax Reporting capabilities. Drove modernization, integration, and operational efficiency initiatives that strengthened competitiveness, improved service delivery, and reduced cost

- Enabled seamless acquisition integration of PNC Global Investment Servicing into BNY Mellon by assessing IT assets and mitigating migration risks
- Built and deployed a Tax Shared Service platform that improved accuracy and reduced expenses by \$1.1M
- Enhanced competitiveness by developing a J2EE Web Front-End for the Operational Desktop platform
- Delivered operational efficiencies and cost savings by optimizing scanning workflows (\$300K annually), decommissioning idle servers (\$700K avoided), and redesigning VPN connectivity (\$525K annually)
- Managed strategic vendor partnerships with BancTec, Captiva, and Pegasystems to improve operational throughput and delivery

EDUCATION

- **Master of Business Administration**, Bentley University
- **Bachelor of Science, Business Administration**, Fitchburg State University

VOLUNTEER

U.S. Department of Energy (DOE)

2024 – Present

Green Team contributor for the DOE Cyber Force Competition, assessing usability and providing competitor feedback

InfraGard National Members Alliance

2023 – Present

Collaborate with FBI and private-sector partners to protect U.S. critical infrastructure.

Monty Tech School Committee – Vice Chair

2010 – Present

Partner with educators and city leadership to improve local education policy.

JROTC Advantage, Cyber STEM Camp Instructor

2015 – 2019

Instructed 200+ Marine Corps JROTC Cadets how to build and program Vex Robotics Robots.

Fitchburg State University Alumni Board - President

2008 – 2019

Contributed to alumni engagement efforts and enhanced university outreach programs.

TECHNICAL SKILLS

- **Cybersecurity, Risk & Controls:** Veracode, CAST, Qualys, Splunk, Technology Control Framework
- **Identity & Access Management:** SailPoint, Access Hub, Zero Trust Architecture, Plain Language Entitlements
- **Regulatory & Risk Assessments:** ISO 27001, SOC 1, SOX, GDPR, RCSA
- **Data & Analytics:** Power Query, Oracle SQL, BusinessObjects
- **AI & Automation:** Microsoft Copilot, AI-assisted productivity and analysis
- **Collaboration & Workflow:** SharePoint, Confluence, Jira, Microsoft Teams, ServiceNow
- **Project & Portfolio Management:** PPM, Microsoft Project, Visio, Excel
- **Development & Delivery Foundations:** COBOL, RPG, Visual Basic, C (Unix), Git, SDLC, Agile